

HOPSCOTCH

Children's Nurseries

Coronavirus Update Newsletter – June 2020

Dear Hopscotch Parents & Carers,

Welcome Back!

We had a fantastic first week back at nursery, it has been lovely to welcome our staff and smiling children back again! We are happy to say that the new measures we have put in place have been successful and we will continue to review and monitor them on a regular basis. We would like to thank all our staff for their hard work, commitment and positivity which has helped such a smooth and seamless reopening. It has been so nice to reunite with our children, they have settled into their routines with ease and have been delighted to see their nursery friends again. The children have been taking part in lots of fun activities which encourage them to work together again and we have allowed lots of time for them to play and socialise within their bubbles (see photographs). We look forward to welcoming more of you back in July!



Thank you for working with us to help ensure the new measures are a success. As a reminder for those of you joining us soon:

Arrivals and Collections: Please respect the taped boundary markers for collection and drop-offs and ensure only one symptom free parent or carer is dropping-off or collecting.

Bags and Prams: Please do not bring any unnecessary items to nursery. We are unable to store bags, prams or car seats at nursery. If you feel your child will need spare clothes throughout the day, please ensure these are brought to nursery in a plastic Tupperware tub or a zip lock freezer bag with their name clearly visible. We are

happy to keep the box at nursery and we will then send this home when we have used the spare clothes. Please note at present we are unable to provide your child with any spare clothing.

Lunches and Teas: Please provide your child's lunch within a plastic lunch/ Tupperware box or a zip lock freezer bag which is clearly labelled with their name. We unfortunately cannot accept any lunch boxes which have fabric straps. Please provide cold food and discuss with your manager if your nursery can allow time for tea at nursery. As always, ensure that all food provided is easy for your child to eat as independently as their age allows and that grapes, tomatoes and other similar foods are diced into halves or quarters. We will continue to provide snacks and breakfast.



Payments and Invoices: Our head office team have been working hard to ensure you have all received an invoice for June if you are attending this month. We are aware that some of you are waiting on amendments and we are working hard to get these out to you as soon as we can. Please email office@hopscotch.uk.com if you have any questions about your fees, please contact your manager if you have any questions about your booking.

Our payment date will remain as 15th of each month. Our payment details are – Sort Code: 401401 / Account Number: 81483633. Please note that we can no longer accept cash or cheque at the nurseries whilst social distancing measures are in place. If your child is a **school leaver**, please ensure that you do not overpay in childcare vouchers, taking your deposit into account.

Please remember to read our temporary [terms and conditions](#) which we have put in place to allow us to be more flexible for parents during our reintegration process.



Looking Forward:

Please let us know your plans for July by the 19th June. Any instructions received later could mean a delay in your child's return as we need to organise and plan the 'bubbles' and staffing in each nursery. Please contact your nursery manager to confirm your plans.

Thanks again for your patience and understanding during this period. We would not be able to do this without your support and cooperation. All the best,

Hopscotch